

MUDBUG MOVERS

Tote & Dolly Rental Agreement

rent@mudbugmovers.com | Free delivery & pickup in East Baton Rouge & Livingston Parishes

This Rental Agreement ("Agreement") is entered into between Mudbug Movers ("Company," "we," "us") and the individual or entity submitting a booking request through mudbugmovers.com ("Renter," "you"). By checking the agreement box on the booking form and submitting a rental request, Renter agrees to be bound by the terms below.

1. Scope of Service

Mudbug Movers provides self-service rental of reusable plastic moving totes and a furniture dolly, delivered to and collected from Renter's specified addresses. Mudbug Movers is not a moving company and does not provide labor, loading, unloading, transportation of Renter's belongings, or any moving services. Renter is solely responsible for packing, transporting, and unpacking all items using the rented totes and dolly.

2. Service Area

Free delivery and pickup is available within East Baton Rouge Parish and Livingston Parish. Renters located outside this area may still request service; Mudbug Movers may accommodate such requests for an additional delivery/pickup fee, to be quoted and agreed upon prior to booking confirmation.

3. Rental Period & Rates

Standard rental period is two (2) weeks from the confirmed delivery date, as reflected in the package pricing published at mudbugmovers.com at the time of booking. All packages include free delivery, free pickup, and one (1) furniture dolly at no additional charge.

- **Additional weeks beyond the standard rental period will be charged at Mudbug Movers' then-current standard published rates**, unless the Renter has requested, and Mudbug Movers has expressly pre-approved in writing (email or webform), a longer rental period and associated custom rate prior to delivery.
- **Delivery and pickup windows are generally scheduled during early morning or late afternoon hours. Exact windows will be confirmed by Mudbug Movers prior to each delivery/pickup.** and will not accrue rent or fees beyond the agreed rental period through no fault of the Renter.

4. Payment

Mudbug Movers does not collect a security deposit at booking. Renter's payment card on file will be charged for the applicable rental package at confirmation, and for any additional fees described in this Agreement (including but not limited to late fees, improper-return fees, cleaning fees, and lost/damaged equipment charges) following pickup and inspection of the returned totes and dolly.

5. Condition & Use of Totes

- Totes are cleaned and sanitized prior to each delivery.

- Renter agrees not to deface the totes in any way, including but not limited to writing, painting, drawing, or otherwise marking on any tote or lid, whether in permanent or non-permanent media.
- For labeling totes by room or content (e.g., "Master Bath," "Kitchen," "Bedroom 2"), Mudbug Movers recommends using small colored adhesive dot stickers, available at most office supply stores, applied to the tote exterior and removed prior to pickup. This method avoids damage to the tote surface.
- Totes and the dolly remain the property of Mudbug Movers at all times and must be returned in the condition described in Section 7.

6. Tote Inspection & Structural Soundness

Mudbug Movers makes every reasonable effort to inspect totes for damage or structural issues before each rental. However, Renter is ultimately responsible for visually inspecting each tote prior to use and confirming it is structurally sound before packing any items inside it. If Renter identifies a tote that is cracked, weakened, or otherwise unusable due to damage, Renter must notify Mudbug Movers immediately upon discovery — not at the end of the rental period.

7. Return Condition & Fees

At the time of scheduled pickup, all rented totes must be:

- 100% empty of all contents;
- Nested together in stacks of ten (10) totes per stack; and
- Topped with ten (10) matching lids per stack.

The following fees apply and will be charged to the payment card on file if these conditions are not met at pickup:

- **\$1.00 per tote** — for each tote that is not properly nested in stacks of 10 as described above.
- **\$5.00 per tote** — for each tote found with liquid remnants, residue, or any other contents (common with bathroom or kitchen products) that is not completely empty at pickup.

Renter is responsible for cleaning up any spills or leaks inside totes prior to pickup. Any items or contents found remaining inside totes at the time of pickup will be considered abandoned and will be left onsite by Mudbug Movers. Mudbug Movers assumes no responsibility for any such abandoned items.

8. Lost or Damaged Equipment

Renter is responsible for the full replacement cost of any tote, lid, or dolly that is lost, stolen, or damaged beyond normal wear and tear during the rental period, at a rate of \$15.00 per item. This charge will be applied to the payment card on file.

9. Pickup Delays

If totes and/or the dolly are not ready for collection (per the condition requirements in Section 7) at the scheduled pickup time, an additional week's rental will automatically be charged at the standard published rate for Renter's package. Renter must then submit a new proposed pickup date through the booking form at mudbugmovers.com. Mudbug Movers does not accept pickup rescheduling requests by phone; all scheduling changes must be submitted through the website form.

10. Communication

All communication between Renter and Mudbug Movers takes place via the website booking form and email (rent@mudbugmovers.com). Mudbug Movers does not offer phone-based customer service.

11. Limitation of Liability

Mudbug Movers is not responsible for any damage to, or loss of, Renter's personal property packed within the rented totes. Renter assumes all risk associated with packing, transporting, and storing belongings using the rented equipment. Mudbug Movers' total liability under this Agreement, for any reason, shall not exceed the total rental fees paid by Renter for the applicable rental period.

12. Indemnification

Renter agrees to indemnify and hold harmless Mudbug Movers, its owners, and any representatives from any claims, damages, injuries, or losses arising from Renter's use, misuse, or handling of the rented totes and dolly, except to the extent caused by Mudbug Movers' gross negligence or willful misconduct.

13. Acceptance of Agreement

By checking the acknowledgment box on the Mudbug Movers online booking form, Renter confirms that they have read, understood, and agree to be bound by all terms of this Agreement prior to the scheduling of delivery.